

OPREF TERMS OF SERVICE

Up to date as of August 2025. Subject to change.

Hello! :D

Thank you for your interest in ordering from **opref!**

Please find below the conditions that come with any order. I know, it can be a bit dry, but hopefully, it answers most of your questions! If not, feel free to reach out to discuss it :)

1. General Terms

- I have the right to reject any order for any reason.
 - I will use this right to avoid unfruitful collaboration and frustration on both our sides.

2. Dos and Don'ts

My goal is to make your ideas come to life! However, there are things I need to create art you will enjoy!

DOs:

- I need a character sheet for any character involved in the piece you order.
 - Of course, if you are ordering a character sheet, you may not have one yet. This will require a lot of discussions together, but I will guide you all along, and this process is included in the refsheet commission price.
- I need **validation from you at least once** after the initial sketch.

DON'Ts:

- I may not accept orders for subjects I don't feel I can deliver on well:
 - Some kinks (ask if unsure!)
 - Fanart/IP protected characters/species
 - Blood/Gore

- These may change in the future, but I can't promise anything at this stage.
- I will rarely (if ever) make exceptions to these don'ts. Thus, if you see something you like in my portfolio, you can assume I can do it again!

3. Payment

- Payment is accepted in Euro € and can be paid through PayPal or - preferably - bank transfer. ([Why "preferably"?](#))
- Commissions are to be paid
 - **For YCH slots:** In full (100%) once the **sketch** is validated on your end.
 - **For fully custom commissions:** either 100% upfront, OR 50% upfront + the remaining 50% once the sketch is validated.
- Don't send any payment before receiving confirmation from me that your request was accepted!

4. Process & Delivery

- The time it takes to finish your commission varies **between 1 week and 1 month** depending on factors such as health, the complexity of the commissioned piece, other work, etc...
 - This countdown starts once we have validated your sketch together.
 - Should any reason push the delivery date further, I will keep you updated as early as possible.
- Once the piece is finished you will receive the full-resolution image along with a web-friendly size. There may be several versions of these images if you have purchased optional alt-versions for instant.
- Note that there is no physical product.

5. Revisions

- You get **up to two (2) revisions** at each stage where I ask for your validation (usually after the composition sketch, then a second time to confirm your character's design is respected on a more detailed sketch).
 - More revisions may be added for an additional fee of 10% of the full piece's value + 5% per additional revision.

- Example: 5 revisions on a 100€ piece will be 100€ + 2 revisions free of charge, then + 10 + 15 + 20 for a total of 145€.
- Note: The first sketch I make does not count as a « revision ». Thus, 2 revisions at the sketch stage means 3 versions: my first, then 2 opportunities for you to ask for changes, at not additional cost.

! Feel free to ask for clarification should any of this be unclear!

6. Contact

- Please check my commission status before getting in touch. If I have slots available, we can discuss your needs and see if I can get to work on your ideas!
- To prevent scams and spam, all communications between us will happen through my official channels:
 - Bluesky direct messages ([@opref.art](https://bsky.app/profile/opref.art))
 - [furaffinity's Notes system](#).
 - Please avoid other communication channels as they may not actually be me!
- I will get in touch with you for validation after the sketch phase. If it seems necessary to me, I will also seek your validation once a more detailed sketch of your character is made.
 - Feel free to let me know if you prefer not to validate anything and let me handle everything on my own.
 - Alternatively, you are also free to reach out to me during the process, should you have any questions or comments. Please note that requests that result in changes may lead to additional cost (depending on the progress made on your piece and the scale of the requested changes).

Q&A

A.Why bank transfer?

Simply put, payment processors have been increasingly censor-happy recently. To prevent any disruptions in the payment process, a good option is to avoid them altogether and use bank transfer instead. To

make sure you get any art you want, it's good to have an alternative ready!

If you choose bank transfer, you will be given my professional bank address, to check that it is - in fact - me.

Of course, bank transfer may not be suitable for all orders, as payments in different currencies may cost you additional fees from your bank. In that case, PayPal should still work!

B. How serious is you?

I am a registered multidisciplinary artist in France. If you feel the need to check my legal status as an artist (if you want to order from me in a professional capacity, for a company for instance), I can provide a certificate to make this status fully clear.

However, this would require a special request on my part to my government agencies and may cause delay as I wait for them to send the document my way, before passing it on to you.

C. No taxes on the invoice?

Indeed! As an independent artist generating modest revenues, I have no need to collect and transmit tax for my sales. So, you don't need to pay taxes, and I don't need to pass them on. Everybody wins!

Should you want to inquire about the legal aspect of this, here is the documentation (*in French, I'm afraid*).